



Oct, Nov, Dec 2009

NEWSLETTER



OOPS!

I FORGOT TO CHANGE THE RATE.

Happens a lot, you run the invoices and realize that a very large customer has the wrong rates, what do you do? EZCOM gives you a "do over". The software allows you to "UN-INVOICE" the customer or group of customers. Then you can "UN-PRICE" the calls in question, this then allows you to change the rate and re-price the calls. Then you can re-invoice the customer or customers.

EZ as pie. Let us show you how.

DUNNING LETTERS

(Improve Your Cash Flow)

Automatically create dunning notices for your past due accounts. All dunning notice text is user definable and may be different on a state-to-state basis. Dunning notices may be generated with increasing severity. For example, notice number 1 may be a polite reminder and notice number 3 may suggest legal action. A dunning history file keeps track of the number of notices sent to a customer and the next notice that is due to be created if the amount remains unpaid. There is no limit to the number of notices which can be created. The Dunning Letter feature also allows you to give your customers a Grace period, defined as number of additional days allowed.

Call us for more information.

You want the software to do WHAT!!!!!! That's the reaction of some software companies. In most cases our Programming Staff can make it do what you want it to.

Give us a call and let's talk.

CALL COSTING

So you know the rate and total invoicing for the calls billed to your customers this month, BUT do you know how much it "cost" for those calls. You can wait until you get the carrier bill or you could use CALL COSTING with EZCOM. This feature allows you to set up costing rates very similar to pricing rates and as the individual calls are priced then they are also "Costed".

This allows you to create reports showing what it actually cost to complete the call/calls.

Good information to help verify a carrier's bill to you or compare different carrier routes cost.

INVOICE ON DEMAND

Invoicing on demand allows you to invoice only the customer or customers you choose, on demand. You can produce a customer's invoice literally while he waits, without interfering with your normal billing cycles! And then email it to him.